

STACKIT GmbH & Co. KG
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Service Certificate – STACKIT Git

Service name

STACKIT Git

High level service description

STACKIT Git will help the Customer to control and manage software versions while empowering parallel software collaboration. It offers version control, enabling developers to track changes, revert previous versions and work on different branches simultaneously. STACKIT Git facilitates teamwork through features like pull requests, issue tracking, and integrated discussions. It provides easy, secure and streamlined project management. This enables improved collaboration and more efficient development cycles.

Key Features

- Securely host Git repositories for software development teams in the STACKIT Cloud, meeting strict EU regulations and privacy guidelines
- Manage large codebases and associated
- Collaborate effectively
- Manage packages and dependencies for efficient development and create and maintain comprehensive documentation for each repository while centralizing the software development lifecycle within STACKIT
- Backup: Automatic creation and on-demand restoration of backups

Service Plans

Customer can order STACKIT Git subscription plan with a set capacity and usage.

Metric

- Billing per hour started, commences upon deployment of each commissioned Git instance, with charges accruing from the moment the instance is live.
- The Git instance is billed irrespective of usage levels, providing a predictable and stable cost structure for Customer's organization.

SLA specifics

- The provisions of the STACKIT Cloud general Service Description apply to the availability of STACKIT Git.
- STACKIT Git is considered available as long as the API and configuration interface are accessible at the service delivery point.
- To minimize disruptions, maintenance work that requires service interruption will be announced in advance and scheduled during a designated maintenance window, typically at 7PM CET, to minimize impact on users ("planned maintenance work"). Planned maintenance work shall be treated as excluded events according to [Service Description](#).

Backup

The service is automatically backed up to the STACKIT Cloud at intervals set by STACKIT in accordance with the general STACKIT Cloud [Service Description](#). The customer cannot change the timing of backups.

Additional terms

- Updates of STACKIT Git are scheduled and performed automatically.
- Monitoring of the available memory and the performance KPIs will be managed by STACKIT.
- Initial disk size will remain unalterable.

Annex: Exportability (Online Register)

Data Type	Description	Exportable (Yes/No)	Format	Additional notes
Customer data (Database Content)	Data stored by the customer in the database (if available) or within the product/service	Yes	JSON/CSV	The development team can export from PostgreSQL databases the data stored by the customer.
User Accounts & Permissions	Git instance users are granted access to Git resources based on their belonging to the STACKIT organization that the Git instance is hosted under.	Yes	-	Data can be copied by the development team and forwarded to the customers if required. However, no dedicated export function.
System Metrics (Instances / Resources in Use)	Performance data of the instance / resource in use (e.g., CPU usage, memory usage)	Yes	CSV (via Observability)	Instance performance is being tracked and the data can be exported by the development team if required. By default, no customer would have access to these metrics.
	Sizes and Capacities Capacities of the available resources / instances	Yes	Visible in Portal UI, Git instances UI. Downloadable in CSV format (via Grafana / Observability)	The data is viewable in the STACKIT portal, within the Git instances and in Grafana. It is also exportable from there by STACKIT members only.
System properties (Instances /	Versions and information	Yes	-	The data is viewable in the portal and via

Resources in use)	necessary to check compatibility			the STACKIT Git API . However, there is no dedicated export function.
Product / service-related data (product properties)	Configuration data and source code Configuration of IT-Systems/rudimental IT, Settings, Customizing, IP's, VLAN, Interfaces, Software Code, Scripts	No. Company confidential STACKIT.	-	-
	Log Data (non personalized and personalized) System-status, Technical-events, etc.	No. Company confidential STACKIT.	-	-
	Log Data (non personalized and personalized) Login/Logout of User, User activities	No. Events not logged	-	-

Version and start of validity

Version 1.1, valid from 12.09.2025