

**STACKIT GmbH & Co. KG**  
Stiftsbergstraße 1 | 74172 Neckarsulm

## Service Certificate – STACKIT Image Storage

### Service Name

STACKIT Image Storage

### High level service description

The STACKIT Image Storage (“Image Storage”) provides a centralized storage solution for customized operating system images.

### Key Features

- operating
- Creation of virtual machines based on customized images

### Service Plans

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### Metric

- Billing per hour or part thereof per gigabyte or part thereof per image

### SLA Specifics

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### Backup

Backup and recovery of image storage are the responsibility of the customer and are not included in the service.

### Additional Terms

- The creation and recovery of backups are the responsibility of the customer.
- Existing license conditions of the image uploaded by the customer to the Image Storage (in particular operating system and applications) must be observed by the customer; in particular, the customer must ensure that the uploaded images are sufficiently licensed for operation via the STACKIT Cloud.

## Annex: Exportability (Online Register)

Data Type	Description	Exportable (Yes/No)	Format	Additional notes
Customer data	<i>Used Image-files</i>	No. Company confidential STACKIT.	-	-
	<i>Metadata of the images</i>	Yes	JSON / Text	E.g. Image-ID (unique identifier) or Name of the images
User Accounts & Permissions	Access to STACKIT project	Yes	JSON / Text	General access to the STACKIT project can be seen in the "IAM and Management" section in the STACKIT Portal.
System Metrics (Instances / Resources in Use)	Sizes and Capacities <i>Capacities of the available resources / instances</i>	Yes	JSON / Text	The resources used / remaining can be queried via quotas (resource limits) via the API or the STACKIT Portal
System properties (Instances / Resources in use)	Versions and information necessary to check compatibility	No. Company confidential STACKIT.	-	-
Product / service-related data (product properties)	Configuration data and source code	No. Company confidential STACKIT.	-	-
	Log Data (non personalized and personalized) <i>System-status, technical events, etc.</i>	No. Company confidential STACKIT.	-	-
	Log Data (non personalized and personalized) to STACKIT IaaS API	Yes	JSON / Text	All API-Calls to STACKIT IaaS API via STACKIT Audit Log

	<i>Login/Logout of User, User activities</i>			
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### Version and start of validity

Version 1.1, valid from 12.09.2025

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Geschäftsführer: Christian Müller, Robin Hermann